

## **Terms & Conditions of the Warranty**

TAMRON Europe GmbH Cologne ("TAMRON") assumes the following obligations for the TAMRON product imported by them into Germany:

1. If TAMRON are notified of a production-related defect within two years of the date of purchase, TAMRON will repair the product free of charge or, if required, replace it with a defect-free product.
2. Product defects in the sense of this warranty do not include defects that are (intentionally or unintentionally) the result of intervention by unauthorised persons, improper handling, excessive use, improper use, improper repairs/service interventions carried out by third parties not authorised by Tamron, changes to the product or exposure to external force such as in the event of being dropped or banged. The same is also true when parts are placed under particular stress under proper use and become worn as a result. Defects caused by dropping, sand, dirt, liquid or improper transport are also not covered by this warranty.
3. No claims can be made that go above and beyond or are excluded by our General Terms & Conditions, particularly claims for compensation for consequential damage of any kind (e.g. loss of earnings, battery replacement, replacement film due to incorrect exposure, compensation for film development costs, photographer fees/travel costs etc.). Should other non-excludable statutory regulations exist, these remain unaffected.
4. Additional costs within the framework of this warranty that result from the fact that the product was taken abroad after purchase will not be assumed by TAMRON as part of this warranty.
5. Guarantees and commitments provided by third parties that go above and beyond those guarantees and product characteristics issued by TAMRON themselves are not obligatory for TAMRON unless they have been expressly confirmed by TAMRON.
6. If service provision is required, we kindly ask you to send the product to us either via your dealer or directly to us. We are only able to fulfil warranty claims when the product has been sent back to us together with a copy of the relevant purchase receipt and a description of the problem that is as precise as possible.

As of April 2014